Survey on the effectiveness of Anticorruption Authorities

**Background Information**
1. **Please enter country name in the space below**
   - Rwanda

2. **The name of the agency**
   - Office of the Ombudsman of Rwanda

3. **The date of establishment**
   - 2003

4. **Contact Information**
   - Avenue Umuganda, P.O. Box 6269, Kigali, Rwanda

5. **Webpage**
   - www.ombudsman.gov.rw

**Legal Environment**
6. **What are the main anticorruption laws of your country?**

7. **Does your government have a single or primary anticorruption strategy?**

8. **Does your country have freedom of information legislation?**
   - [ ] Yes  [ ] No

9. **Does your country have conflict of interest legislation?**
   - [ ] Yes  [ ] No

10. **Does your country have a financial disclosure system to help prevent conflicts of interest?**
    - [ ] Yes  [ ] No

**Institutional Environment**
11. **What are the main functions and operations of your agency?** *Please check all that apply*
    - [ ] Research  [ ] Prevention  [ ] Investigation  [ ] Prosecution  [ ] Forensic  [ ] Accounting  [ ] Policy

12. **Is there one agency in charge of coordinating AC efforts across agencies?**
    - [ ] Yes  [ ] No
    - If Yes, Please specify: ____________________________________________________________
13. Does your agency have the ability to share information or data with

(a) Other agencies within your government, and

☐ Yes  ☐ No

(b) Government partners from other countries?

☐ Yes  ☐ No

14. Please enter current size of permanent staff in the space below

47 (will be expanded to 65)

15. Number of prosecutors (if applicable)

N/A

16. Number of investigators (if applicable)

6 (for grand corruption)

17. Number of cases handled annually (if applicable)

200 to 300 cases

18. Please enter the name of other agencies with similar functions.

Corruption and maladministration

19. Does your agency have a system to monitor performance of staff?

☐ Yes  ☐ No

20. Are the human resource management, i.e. recruitment, promotion, termination built on the emphasis of staff integrity and professionalism?

☐ Yes  ☐ No

21. Who appoints the head of your agency?

President with confirmation by Senate

22. Who has the authority to remove the head of the ACA?

Senate

23. Is there any term limit for the head of the ACA?

☐ Yes  ☐ No

If Yes, Please specify: 5 year

24. Is the agency subject to judicial review?

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25. Is the agency subject to expenditure reviews?

   □ Yes  □ No

26. Does your agency publish an annual report of activities?

   □ Yes  □ No

27. Does your agency measure performance?

   □ Yes  □ No

   If yes, against what indicators?

   □ Number of investigations conducted
   □ Number of investigations concluded
   □ Ratio of number of investigations/staff
   □ Percentage of total budget allocated to outreach activities and communication
   □ Other, please specify

28. Does your agency keep a comprehensive skill list of its staff?

   □ Yes  □ No

29. Is the staff provided with regular training and refresher training to ensure that their skills are up-to-date?

   □ Yes  □ No

30. Are employees protected by law from recrimination or other negative consequences when reporting corruption (i.e. whistle-blowing)?

   □ Yes  □ No

31. Does your agency have a communication strategy?

   □ Yes  □ No

32. Does your agency have a comprehensive corporate plan?

   □ Yes  □ No

33. Is there a strategy in formulating partnership with outside agencies in fighting corruption?

   □ Yes  □ No

34. Is there strategy in dealing with media?

   □ Yes  □ No

Resource Mobilization

35. Does your agency have budgetary autonomy?
36. What is the annual budget of your agency?

US $2.4 million

37. Is the annual budget determined by (Please choose the answer/s that best fits your agency)

- Number of staff
- Number of investigations
- Budget is constitutionally mandated
- Overall activities

38. How much does it roughly cost to (please enter the dollar amount per stated activity)

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<th>File a case</th>
<th>Manage a paper case</th>
<th>Analyze a case</th>
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39. Any Donor Involvement?

- Yes
- No

40. Does your agency use a computerized system to handle cases?

- Yes
- No

Social Environment

41. Does your agency offer a mechanism for citizens to report anonymously complaints or offer information on corrupt activities?

- Yes
- No

42. Does your agency or government provide a hotline to report corruption?

- Yes
- No

43. Does your agency produce regular public reports of its activities?

- Yes
- No